D 10527 (Pages : 2) Name...

Reg. No...................................

FIFTH SEMESTER U.G. DEGREE EXAMINATION, NOVEMBER 2021

(CBCSS—UG)

B.B.A.

BBA 5B 11—HUMAN RESOURCE MANAGEMENT SPECIALIZATION—II—INDUSTRIAL RELATIONS

(2019 Admissions)

Time : Two Hours and a Half Maximum : 80 Marks

Section A

Answer at least **ten** *questions.*
Each question carries 3 marks.
All questions can be attended.
Overall Ceiling 30.

1. Explain Labour Administration ?

2. What is Hunger Strike ?

3. Name any *two* Trade Union in India.

4. Explain Team Dynamics.

5. What is Johari Window ?

6. Explain Employees' State Insurance Fund.

7. Define Industrial Dispute

8. What is Industrial Relation ?

9. What is Conciliation ?

10. What is MGNREGA ?

11. Explain works committee.

12. What is Labor Turnover ?

13. Define Discipline.

14. Explain the structure of ILO.

15. What do you mean by CBWE ?

(10 × 3 = 30 marks)

Turn over

Section B

Answer at least **five** *questions.*
Each question carries 6 *marks.*
All questions can be attended.
Overall Ceiling 30.

16. Explain the factors of Industrial Relations

17. Explain the important structure of Trade Unions.

18. What are the causes of industrial conflicts ?

19. Explain the four quadrants of Johari window.

20. Explain Hot-stove Rule.

21. Explain the different measures of Industrial Conflicts.

22. What is collective bargaining ?

23. Explain the contrast between HRM and Industrial relations.

(5 × 6 = 30 marks)

Section C

Answer any **two** *questions.*
Each question carries 10 *marks.*

24. Explain Trade Union. Briefly explain the recommendation of the National Commission on Labour for strengthening trade unions.

25. Briefly explain the essentials of a good disciplinary system, what are the different types of punishment ?

26. Explain in detail the term Workers Participation in Management and its importance in an organization.

27. Explain Collective bargaining, why has collective bargaining not flourished in India ?

(2 × 10 = 20 marks)